Fiserv

Internet Banking Cash Management Training

Customer Documentation

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General Information

- Once account information is viewed, it will follow through to the next option selected.
- There is a 10-minute time limit on any screen, regardless of keystrokes. Once ten minutes has elapsed and the next selection is made, it will return to the login screen with a message that the session has timed out.
- The bank logo is located in the top left corner of the screen. When this logo is clicked, it will go back to the bank's web page if it is set up in *Visual Settings* > *Site* it also exits Internet Banking.
- All Internet Banking pages (including the sign-on) are secure pages. The internet browser used must support 128-bit encryption.
- All fields within Internet Banking are case sensitive except for the User ID field.
- The sites will be down every Wednesday from 3:30-5:30 AM CT for weekly backups.

Buttons and their functionality:

Submit	Submits or accepts the information entered on the screen.				
Reset	Puts all fields back to their previous values.				
Cancel	Cancels the transaction currently being displayed.				
Delete	Deletes a stored value or information within a field.				

The URL addresses to get to the Customer Side. Your banks routing number would follow the equals sign. If it starts with a zero please drop this:

https://www.pcsbanking.net/onlinebanking/login.r?t-bank=

https://www.pcsbanking.net/onlinebanking1/login.r?t-bank=

https://www.pcsbanking.net/onlinebanking2/login.r?t-bank=

https://www.pcsbanking.net/onlinebanking6/login.r?t-bank=

https://www.pcsbanking.net/onlinebanking7/login.r?t-bank=

https://ibank.pcs-sd.net/onlinebanking/login.r?t-bank=

https://ibank.pcs-sd.net/onlinebanking1/login.r?t-bank=

https://ibank.pcs-sd.net/onlinebanking5/login.r?t-bank=

https://ibank.pcs-sd.net/onlinebanking8/login.r?t-bank=

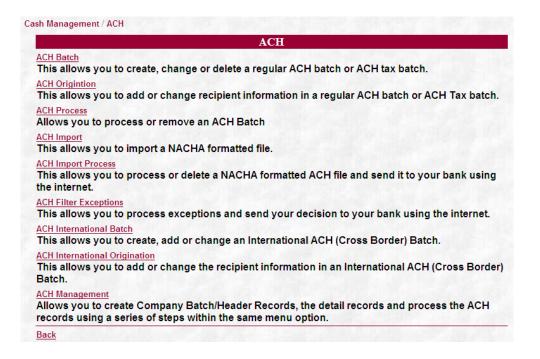
Cash Management

When the customer clicks on Cash Management they will get a list of the options they have available.



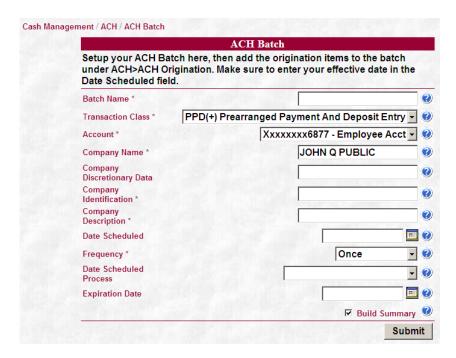
From this screen they can click on the individual options and it will give them a brief explanation of each of the options. These are also links to those screens. The bank can control which options the customers have access to under *Maintenance*>Access Types.

ACH



ACH Batch

This feature allows customers to input and submit ACH batch information to transmit to the processing bank. The batches set up on this screen will follow through to the ACH Origination screen.



Note: An asterisk denotes the field is required.

The **Batch Name** is a mandatory 25-character field that identifies the batch. No special characters should be used in this field. If the customer attempts to set up a batch with the same name as one that already exists, they will receive an error message

The **Transaction Class** codes are used to identify various types of debit and credit entries. The bank will control what codes the customer will be able to chose. The options available are PPD(+)-Prearranged Payment and Deposit Entry, CCD(+)-Corporate Credit or Debit, CTX(+)-Corporate Trade Exchange, TAX(CCD+)-Tax Payment, CIE(+)-Customer Initiated Entry, WEB(+)-Internet Initiated Entry, TEL-Telephone Initiated Entry, ARC-Account Receivable Entry, RCK-Re-Presented Check Entry and BOC-Back Office Conversion. The + symbol indicates that the option may have an addenda record. This is only a reference and will not be passed to the origination file.

In the **Account** field the customer would select which account would be debited or credited with these batch transactions.

The **Company Name** field is a mandatory 16-character field and the customer can change it when they create or change a batch. This name will display in the reference field on the transaction to identify the originator.

The **Company Discretionary Data** field is an optional 20-character field. This field can be used to provide additional information to the receiver when identifying the transaction.

The **Company Identification** field is a mandatory 10-character field and is usually the TIN of the originating company.

The **Company Description** field is a mandatory 10-character field. This field may be used to identify the purpose of the batch.

The **Date Scheduled** field sets the effective date for the batch. For recurring batches this date will establish the first time the batch will be processed. There is a calendar link available that the customer can use to select the date.

The **Frequency** field will determine how often this batch will process. The options available to your customers are Once, Daily, Weekly, Every Two Weeks, Monthly, End of Month, Quarterly, Semi-Annually, and Annually.

The **Date Scheduled Process** field will determine how the batch is process if the Date Scheduled falls on a weekend or holiday.

The **Expiration Date** field can be used with recurring batches and determines when the batch will no longer be processed. There is a calendar link available that the customer can use to select the date.

The **Build Summary** check box will allow the customer to send down ACH Batch information in a summary format which would interface one debit or one credit per batch to the banks offsetting account. If this field is not selected the batch will be submitted in a detailed batch format. The detail format will generate an entry for each item in the batch.

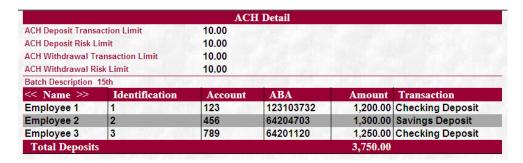
The bank will have the ability to build tooltips that will display as a question mark on the right side of the field. When the customer hovers over the icon the information will display. These can built on the bank side under *Visual Settings>Site>Menus*.

The [Submit] saves the batch and adds it to the list at the bottom of the page. Once it is saved the customer has the option to process the batch at a later date. The pending approval section indicates that the batch has been scheduled but has not been approved for processing. The processing is done on the ACH Process screen. The ACH section will show all of the batches, the date they were last processed, the effective date, account, number of origination items, the total amount and frequency. Each column can be sorted by clicking on the column header.

		Pend	ing Approval					
<< Batch >>	Company Na	me Date Tran	Date Transmit Date Eff		fective Items		s Credits	
Bonus	ABC Incorpora	ted 04/18/2008	04/18/2008 04/22/200			1 0.0	2,000.00	
Batches 1						1 0.0	0 2,000.00	
	The Property of the Control						100	
ACH								
<< Batch >>	Last Processed	Date Next Scheduled	Account	Items	Debits	Credits	Frequency	
Bonus			Xxxxxxxx7891	1	0.00	2,000.00	Once	
Payroll 15th	04/20/2008	05/15/2008	Xxxxxxxx7891	3	0.00	3,750.00	Once	
Payroll End Of Month	04/20/2008	04/30/2008	Xxxxxxxx7891	3	0.00	3,750.00	Once	

If the customer would like to see detailed information regarding the batch, they can click on the account number. This will show them all of the origination items in the batch. Each column can be sorted by clicking on the column header.

If a Cash Management User clicks the account number they will see the details of the batch along with the ACH risk limits that the customer set up for them.



If the customer needs to change any batch information or the effective date of the batch they would select the batch by clicking on the name under the Batch column. Once the batch information appears on the screen they can change any of the fields except for Batch Name. They can then click [Submit] to save the new information or [Cancel] to ignore the changes that were made.

They will also have an option to [Delete] the batch. If they chose delete they will receive a validation screen:



By clicking [Yes] the batch and all origination items tied to that batch will be deleted. By clicking [No] the customer will be returned to the ACH Batch screen.

Altering a Scheduled Batch

If the batch has already been scheduled and the customer chooses to change the Date Scheduled they will receive a validation screen:



By clicking on [Yes] the scheduled batch will be overwritten with the data they changed and will need to be approved for processing on the ACH Process screen. By clicking on [No] they will receive a second validation screen:



If they choose [Yes] from here a copy of the batch will be created and assigned a new batch name. The new batch will be in the Pending Approval section on the ACH Process screen.

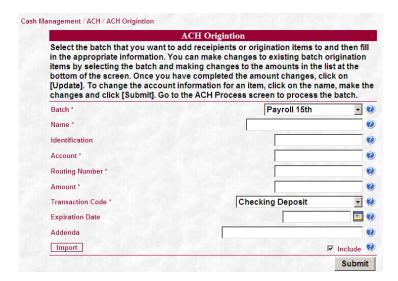


If they choose [No] the transaction is cancelled and no changes are made.

The disclosure text for the ACH Batch screen can be set up on the bank side under *Maintenance>Disclosures>ACH Batch*.

ACH Origination

This screen is where a customer adds recipient information to an ACH batch.



Note: An asterisk denotes the field is required.

The **Batch** field is a drop down box that will contain all of the batches that the customer has set up.

The **Name** field is mandatory and would contain the name of the individual or company that is the recipient.

The **Identification** field can be used for information that is specific to the recipient, for example their employee number or TIN.

The **Account** field is for the recipients account information. It can be hold alpha or numeric characters.

The **Routing Number** field is a mandatory 9-digit field and would contain the recipients bank routing number.

The **Amount** field would be the amount that would be credited or debited for this recipient. If the Transaction Code is a Prenote, the customer would need to enter 0.00.

The **Transaction Code** field would determine if this is a deposit or withdrawal for this recipient. The bank would control the options available in this field and they are Checking Deposit, Prenote Checking Deposit, Checking Withdrawal, Prenote Checking Withdrawal, Savings Deposit, Prenote Savings Deposit, Saving Withdrawal, Prenote Savings Withdrawal, Loan Payment, Prenote Loan Payment, GL Deposit, Prenote GL Deposit, GL Payment, and Prenote GL Payment.

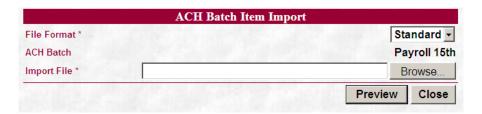
Prenote transactions are zero dollar transactions that can be used to verify the existence of and accuracy of the account number and routing number. If there are discrepancies the bank will receive notification to pass on to the customer.

If the batch Transaction Class is set up as an ARC-Accounts Receivable Entry, BOC-Back Office Conversion or RCK-Re-presented Check Entry there will be a mandatory 15-digit **Check Number** field that the customer will have to enter. The **Expiration Date** field will only appear for batches with a Transaction Class of PPD or CCD and that can offer Loan Payment or Prenote Loan Payment transaction codes. It is an optional field but if it is populated the Include check box will be disabled when the batch is processed on that date or in the future. The **Addenda** field can be used to enter detail information associated with the transaction and it can hold up to 80 characters.

The **Include** box will be defaulted in with a check mark and would mean that this entry would be included in the batch. If the customer removes the check mark from the box this recipient would not be included in the batch.

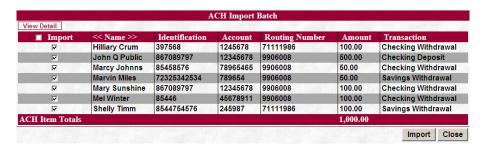
The **Submit** button will save the recipient information that was entered. The bank will have the ability to build tooltips that will display as a question mark on the right side of the field. When the customer hovers over the icon the information will display. These can be built on the bank side under *Visual Settings>Site>Menus*. **For Internet Explorer 6.0 the tooltips may appear behind the dropdown boxes on certain fields.

The **Import** button will allow the customer to import batch information from another program. Once they click on [Import] they will be taken to an import screen:

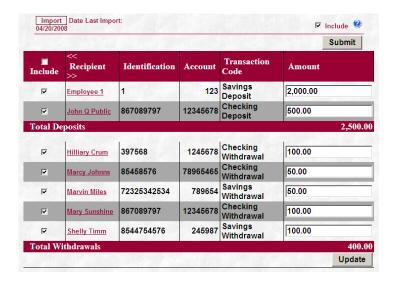


They can select the file format from the drop down box and then they would click [Browse] to locate their file.

After the file name is populated in the Import File field, they would click on [Preview] this will show them the details of their file:



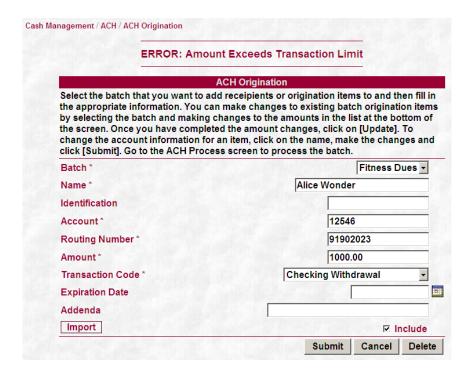
From this screen they can remove the check mark under the Import column next to any recipient(s) they would not want to import then click [Import]. They will then be taken back to the ACH Origination screen where they will be able to see the date of the last successful import and all of the recipient information at the bottom of the screen.



Note: The customer will always be adding to a batch and never overwriting or deleting recipients with the import feature. If the imported file has a duplicated recipient that was already set up under ACH Origination, both entries will show up in the batch.

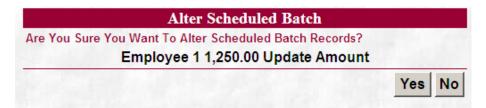
If the customer needs to make any changes to the recipient information they can do this quickly from the bottom of the screen once they have selected a batch. They can remove or add a check mark under the Include column to suspend or activate a recipient. They can also change the amount that is being deposited or withdrawn. After the customer has made their changes they can click [Update] to save them. To change recipient information or delete the recipient, they would click on the name under the Recipient column. This would bring the information up to the fields at the top of the screen where the customer can edit or click [Delete] to remove them. If they have edited the recipient information, the customer would need to click [Submit] to save the change.

If a Cash Management user is setting up origination items and the amount exceeds their transaction limits they will receive an error message.



Altering Origination Items on a Scheduled Batch

If the origination item that the customer is editing is in a batch that has already been scheduled they will get a validation screen.



By clicking on [Yes] the scheduled batch will be overwritten with the data they changed and will need to be approved for processing on the ACH Process screen. By clicking on [No] they will receive a second validation screen.



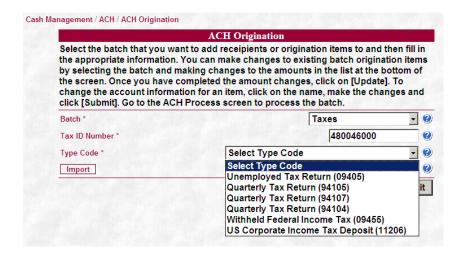
On this screen the customer would select the new effective date by typing in the information or using the calendar icon.

If they choose [Yes] from here a copy of the batch will be created and assigned a new batch name. The new batch will be in the Pending Approval section on the ACH Process screen. If they choose [No] the transaction is cancelled and no changes are made.

The disclosure text for the ACH Origination screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH*.

Tax Batches

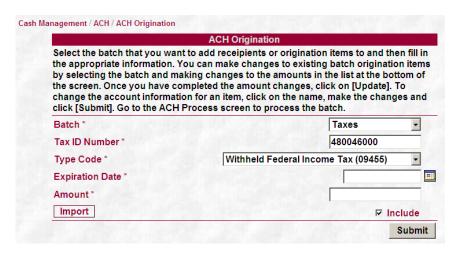
If the customer has set up a tax batch, the origination screen will have different fields.



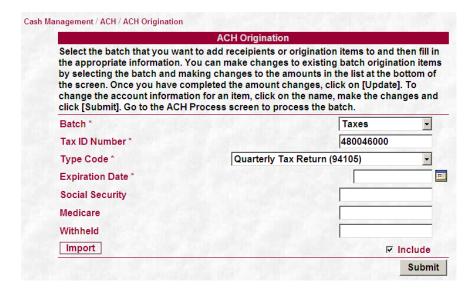
The **Tax ID Number** field will default in with the information that was set up on the ACH Batch screen in the Company Identification field.

The **Type Code** field is a drop down box that would include all of the following options: Unemployed Tax Return (09405), Quarterly Tax Return (94105), Quarterly Tax Return (94107), Quarterly Tax Return (94104), Withheld Federal Income Tax (09455), and US Corporate Income Tax Deposit (11206). Once the code is selected the field options for the amount will change.

If the Type Code selected is Unemployed Tax Return (09405), Withheld Federal Income Tax (09455) or US Corporate Income Tax Deposit (11206) the customer would see the following fields:



If the Type Code selected is one of the Quarterly Tax Return options the customer would see the following fields:



The **Expiration Date** field would be the last day of the tax period.

The **Amount** or **Social Security**, **Medicare** and **Withheld** fields would need to be filled in by the customer based on their tax information.

The **Submit** button will save the recipient information that was entered.

The **Import** button will allow the customer to import tax information.

The **Include** box will be defaulted in with a check mark and would mean that this entry would be included in the batch. If the customer removes the check mark from the box this recipient would not be included in the batch but would be saved and could be added for any future processing.

The different Quarterly Federal Tax options are as follows:

94104 = A deficiency assessed by IRS

94105 = Federal tax deposit

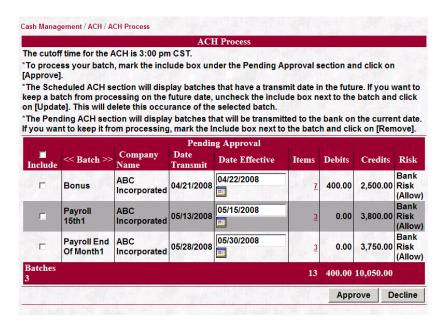
94107 = Payment due on a return or an IRS Notice

ACH Process

This screen allows the customer to process, monitor or remove batches. The batches can show in three sections Pending Approval, Scheduled or Pending. The **Pending Approval** section will contain batches that have been submitted and need to be either approved or declined for processing.

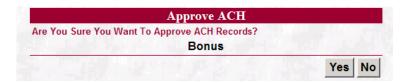
The Date Transmit will show the date that the batch will be released to you. They can also change the effective date of the batch before processing it.

If the customer wants to see the recipient items in the batch they can click on the number in the Items column. The Risk column will show if the customer is exceeding the credit or debit risks that have been set up by you on the bank side. If this information is followed by (Allowed) it shows that the customer has been set up to exceed their limits. All the columns can be sorted by clicking on the column header.

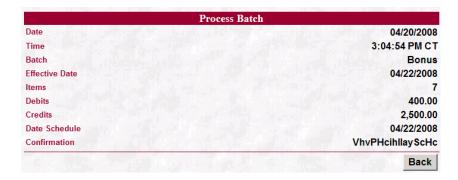


The customer would select the batch they want to approve or decline by placing a check mark in the box under the Include column. If they want to select all batches they can mark the box in the Include column header.

Once they have selected the batch(s) to process they would click on [Approve] and receive a validation message.

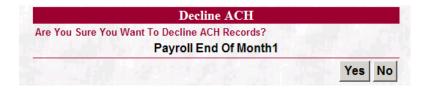


By clicking on [Yes] they will receive a confirmation screen.



By clicking [No] it will cancel this request and take them back to the ACH Process Screen and the batch will remain in the Pending Approval section.

If they want to remove a batch before processing, they can place a check mark by it on the Pending Approval section and click [Decline]. They will receive a validation screen.



By clicking [Yes] it will remove the batch from the Pending Approval section. By clicking [No] it will cancel this request and take them back to the ACH Process Screen and the batch will remain in the Pending Approval section.

Risk Limits

If the user is trying to process the batch and it is over the limit that was set up for them they will receive an error message and will not be able to process the batch.

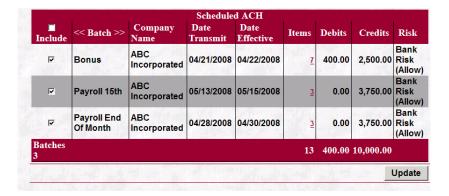


The bank can also allow a customer to exceed their limits. If the customer is allowed to exceed, they will receive a warning message. The batch would be processed and the bank would receive a bank mail alerting them that the customer has exceeded their established limit.

Payroll 15th1 WARNING: Total Exceeds Bank Risk Limit Processed ACH Batch Payroll 15th1: BikaAcjbjafndclb

After the batch has been approved it will be stored in a file until the effective date. The stored file will be released to the bank 2-business days prior to the effective date if the batch is all credits. If the batch is all debits or debits and credits in the same batch it will be released 1-business day prior to the effective date. Entries to the clearing accounts and the customer will be included in the Internet Banking Proof File on the effective date.

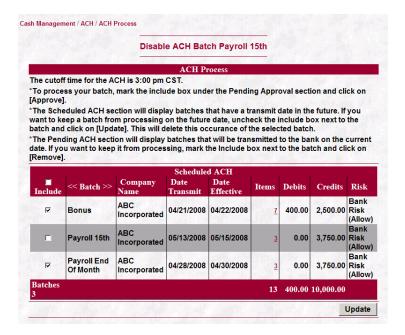
The **Scheduled ACH** section contains batches that have been approved and are scheduled with future effective dates.



The customer can unselect batches that they do not want to process by removing the check mark in the Include column and clicking [Update]. They will receive the following validation screen:



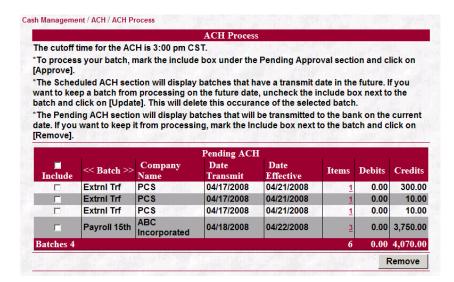
By clicking [No] the customer will be taken back to the ACH Process Screen and the batch will remain in the Scheduled ACH section with the check mark.



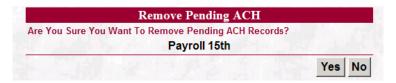
By clicking [Yes] the batch will remain in the Scheduled section but will not have a check mark next to it. It would drop off of the ACH Process screen on the Date Transmit and would not be set to you. If the customer wants to reverse this they would just need to replace the check mark and click [Update].

If the customer makes any changes to a scheduled batch on the ACH Batch and/or ACH Origination screens, the batch will be moved back into the Pending Approval section and would not transmit to you until the customer approved it.

The **Pending ACH** section contains ACH batches, imported batches and external transfers that have a current Date Transmit and will be released to you for processing. Once you receive the batches they will drop off this screen.



If the batch is still showing on this screen the customer can remove it before it is processed. They would place a check mark next to the batch in the Include column and click [Remove] and get the following validation screen:



By clicking [No] the customer will be taken back to the ACH Process screen and the batch will remain in the Pending ACH section.

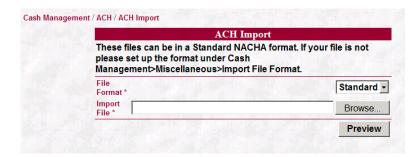
By clicking on [Yes] the batch will be removed from processing and the customer will receive the following message:



The disclosure text for the ACH Process screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management>ACH Process*.

ACH Import

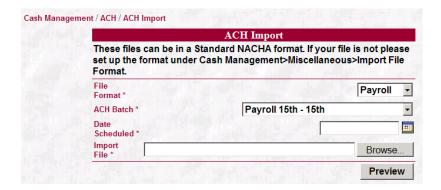
This screen allows a customer to import an ACH file into Internet Banking for processing.



The batch must be in a NACHA format to be imported. If it is not the customer can set up the format so it can be imported. They can do this under Cash

Management>Miscellaneous>Import File Format. They could then pick the format from the drop down box for File Format.

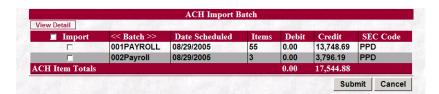
If the customer selects a format they have set up, they would get the following screen:



The **ACH Batch** field is a drop down box where they can chose the batch name they want to import this file under. This would need to be set up under Cash Management>ACH>ACH Batch.

The **Date Scheduled** field sets the effective date for the batch.

Then the customer would click on [Browse...] to locate their file and bring it in to the import screen. After they click on [Preview] they will see the imported file or files.



By clicking on View Detail the customer will get another screen where they can see all of the recipients in each of the batches. It will show details such as account numbers and routing numbers.

From the ACH Import Batch screen the customer can select the batches they want to include in the imported file by check marking the box under the Import column then clicking [Submit]. They will then be taken back to the ACH Import screen.

Risk Limits

If the customer or user is trying to import a batch and it is over the limit that was set up for them they will receive an error message and will not be able to import the batch.

ERROR: Batch 001FormatACH Total Exceeds Bank Risk Limit ERROR: Totals Exceed Bank Risk Limit

The bank can also allow a customer to exceed their limits. If the customer is allowed to exceed, they will receive a warning message. The batch would still be imported.

WARNING: Batch 001FormatACH Total Exceeds Bank Risk Limit WARNING: Totals Exceed Bank Risk Limit ACHBalanced500 Import Complete

The disclosure text for ACH Import screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH Import*.

The customer will be able to import files with the following ACH SEC codes:

ARC (Accounts Receivable Entry) identifies a Single Entry debit entry initiated by an Originator to a Consumer Account of the Receiver pursuant to a source document provided to the Originator by the Receiver via the U.S. mail or at a drop box location.

BOC (Back Officer Conversion) identifies a Single Entry debit entry initiated by an Originator pursuant to a source document provided to the Originator by the Receiver at a point-of-purchase or manned bill payment location to affect a transfer of funds from an account of the Receiver through subsequent conversion to an ACH debit during a back office processing.

CBR (Corporate Cross-Border Payment) identifies credit or debit entries initiated to effect a payment exchanged between payment systems participants of different countries, via an Originating Gateway Operator and a Receiving Gateway Operator, to or from a corporate account of a Receiver. For additional information, go to www.frbservices.org. Click the FedACH link and then click the FedACH International Services link.

CCD(+) (Cash Concentration or Disbursement) entry is a credit or debit entry initiated by an organization to consolidate funds of that organization from other sources, or to fund the accounts of these sources. The (+) identifies that the CCD may be an entry with an Addenda record. The (+) symbol is only a reference and will not be passed to the origination file.

CIE (Customer Initiated Entry) identifies credit entries initiated by an Originator (usually an individual or service provider on behalf of an individual) to pay for an obligation of the individual.

CTX(+) (Corporate Trade Exchange) entry is a credit or debit entry initiated by an organization to pay or collect an obligation destined for an account of another organization. An Addenda record may be created with the detail record. We will allow only one addenda record per entry detail record. The (+) identifies that the CTX may have an Addenda record. The (+) symbol is only a reference and will not be passed to the origination file.

PBR (Consumer Cross-Border Payment) identifies credit or debit entries initiated to effect a payment exchanged between payment systems participants of different countries, via an Originating Gateway Operator and a Receiving Gateway Operator, to or from a consumer account of a Receiver. For additional information, go to www.frbservices.org. Click the FedACH link and then click the FedACH International Services link.

PPD(+) (Prearranged Payment and Deposit Entry) entry is a credit or debit entry initiated by an organization based on a standing, or a single authorization from the receiver of the transaction. The (+) identifies that the PPD may be an entry with an Addenda record. The (+) symbol is only a reference and will not be passed to the origination file.

RCK (Re-presented Check Entry) identifies a Single Entry debit constituting a presentment notice of an item eligible under NACHA Rules - Article Two, Section 2.8 (Re-presentment Check Entries).

TAX (CCD+) entry is a credit entry that allows you to set up batch information for tax payments. The (+) identifies that all Tax Payments will have an Addenda record. The (+) symbol is only a reference and will not be passed to the origination file.

TEL (Telephone-Initiated Entry) identifies a Single-Entry debit initiated by an Originator pursuant to an oral authorization obtained over the telephone to affect a transfer of funds from a Consumer Account of Receiver. This type of entry may only be used for a Single Entry for which there is no standing authorization for the origination of ACH entries to the Receiver's account. A TEL entry may only be used when there is an Existing Relationship between the Originator and the Receiver, or when there is not an Existing Relationship between the Originator and the Receiver, when the Receiver initiates the telephone call.

WEB (Internet-Initiated Entry) identifies debit entries initiated by an Originator pursuant to an authorization that is obtained for the Receiver via the Internet to affect a transfer of funds from a Consumer Account of a Receiver.

All incoming files will be read for format accuracy and if valid, delivered to the bank in a combined file. A file will be accepted if the effective date is in the past or on a non-business day, and can be modified before it is processed.

The customers could receive the following error messages when importing ACH batches:

ERROR: Uploading File

The uploaded file has a zero file size.

ERROR: Importing File line size is [xx] The lines in the file are not 94 bytes long.

ERROR: Importing File (5)

The transaction class (SEC code) is invalid. **ERROR:** Importing File (5) On Line [xx]

The 5 record has invalid data.

ERROR: Importing File (5) Invalid Company Information

Invalid company name, company identification and/or company description fields.

ERROR: Importing File (6) No records in File

The file does not contain any 6 records.

ERROR: Importing File (6) Invalid Transaction Code

An invalid transaction code exists in the file. The valid tran codes are: 27, 37, 28, 38, 22, 32, 23 and 33.

ERROR: Importing File (6) On Line [xx]

The 6 record has invalid data.

Error Importing File (8)

The detail and addenda record counts do not match what the batch trailer record indicates.

The detail record debits or credits totals do not match what the batch trailer record indicates.

ERROR: Importing File (8) On Line [xx]

The 8 record has invalid data.

ERROR: Importing File (8)

Calculated 6 records do not match the total in the 8 record.

Error Importing File (9)

The batch counts do not match what the file trailer record indicates.

The total debits or credits do not match what the file trailer record indicates.

ERROR: Importing file (9)

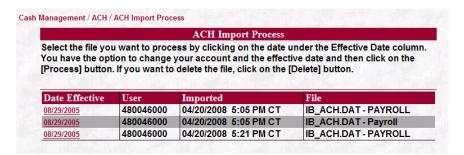
Calculated totals do not match the 9 record.

ERROR: Importing File (10)

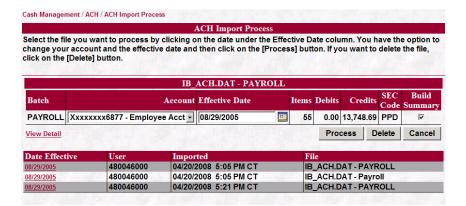
An invalid record type exists. The valid record types are: 1 and 5 through 9.

ACH Import Process

This screen will display the files that have been imported into Internet Banking from the ACH Import screen and allow the customer to process them.



The screen will show the Date Effective that was set up in the file, the customer or user who imported the batch, the date and time it was imported and the file name. To process the file the customer clicks on the Date Effective. This will take the customer to the following screen:



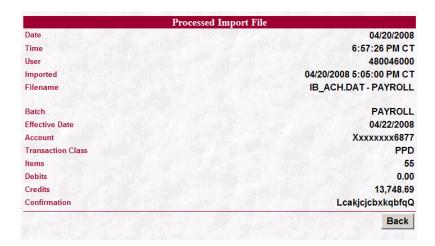
The customer will be able to choose one of their accounts from the drop down box. The date effective can be changed by typing in a new date or using the calendar icon. There is general information about the batch on this screen, if the customer would like more details they can click on the View Detail link.

The build summary selection box allows the customer to submit the ACH Import batches in a summary format that will interface one debit or one credit per batch to the account they selected. If it is not selected the import batches will be submitted in a detailed format and will generate an entry for each item in the import batch.

Once the customer has the correct account and effective date entered for the batch they would click on [Process]. They will then receive a validation screen.



By clicking [No] they will be taken back to the ACH Import Process screen and the file will not be processed. If they click [Yes] they will receive a confirmation screen.



It will then be stored until the effective date. The stored file will be released to you 2-business days prior to the effective date if the batch is all credits. It will be released 1-business day prior to the effective date if the batch is all debits or debits and credits in the same batch.

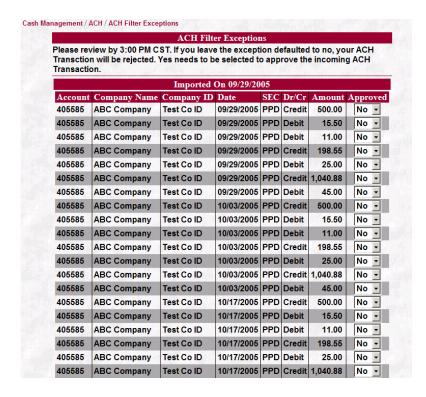
The disclosure text for ACH Import Process screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH Import Process*.

ACH Filter Exceptions

<u>Vision</u> Banks Only - This feature allows the customer to review and make decisions regarding any ACH Exceptions identified each business day. The customer will be able to have any ACH be accepted from a specific Company ID and Company Name. If an ACH is presented that is not from the specified company or companies it will be an exception.

All of the exceptions will default in as No in the Approved column on this screen. The customer can change them by selecting Yes in the drop down box. When the customer completes their review they would click [Submit] to save the changes they have made.

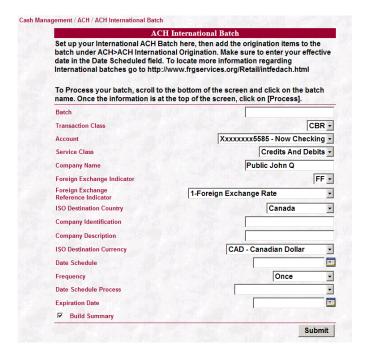
If any items have been changed to Yes, a bank mail message will be sent to you. All of the items that are marked as No will be returned as rejected. These items will remain on this screen until the following day when a new exception file is interfaced.



The disclosure text for ACH Filter Exceptions screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH Filter Exceptions*.

ACH International Batch

This feature allows customers to build international ACH batches.



**Each country has different requirements for the setup of an international batch and it is critical that you contact your Federal Reserve Representative or correspondent relationship for instructions prior to letting customers originate International ACH Files. Additional information for you to review can be located at: http://www.frbservices.org/Retail/intfedach.html

The **Batch** field is a mandatory 25-character field. The customer can enter a name that identifies the batch.

The **Transaction Class** field is a drop down box and will allow the customer to pick from two codes they are as follows:

CBR (Corporate Cross-Border Payment) identifies credit or debit entries initiated to effect a payment exchanged between payment systems participants of different countries, via an Originating Gateway Operator and a Receiving Gateway Operator, to or from a corporate account of a Receiver.

PBR (Consumer Cross-Border Payment) identifies credit or debit entries initiated to effect a payment exchanged between payment systems participants of different countries, via an Originating Gateway Operator and a Receiving Gateway Operator, to or from a consumer account of a Receiver.

The **Account** field allows the customer to select which account will be debited or credited with this transaction.

The **Service Class** field identifies the general classification of dollar entries to be exchanged. The customer will have three selections:

Credits Only = 220 Credits and Debits = 200

Debits Only = 225

The **Company Name** field is a mandatory 16-digit field and can be changed if it is different then what is defaulted in. This name displays in the reference field on the transaction to identify the originator of this transaction.

The **Foreign Exchange Indicator** field indicates the foreign exchange conversion methodology applied to a cross-border entry.

FF – Fixed to Fixed = Entry is originated in a fixed value amount and is to be received in the same fixed-value amount in the same currency denomination.

FV – Fixed to Variable = Entry is originated in a fixed value amount and is to be received in a variable amount resulting from the execution of the foreign exchange conversion.

The **Foreign Exchange Reference Indicator** field is used to indicate the content of the Foreign Exchange Reference field. Values for this field are: 1) Foreign Exchange Rate, 2) Foreign Exchange Reference Number, and 3) Space Filled. The Foreign Exchange Reference is the description that corresponds with the Reference Indicator.

The **ISO** (International Organization for Standardization) Destination Country field is used to identify the country where the entry will be received. The following options are available to the customer:

CA = Canada MX = Mexico

AT = Austria DE = Germany

NL = Netherlands CH = Switzerland

GB = United Kingdom (Great Britian)

The **Company Identification** field is a mandatory field and is usually the tax identification number of the originating company.

The **Company Description** field is a mandatory and would be a label that describes the purpose of the batch.

The ISO (International Organization for Standardization) Destination Currency field is used to identify the currency denomination in which the entry is to be received. These will correspond with the country selected:

CAD = Canada MXN = Mexico

EUR = Austria EUR = Germany

EUR = Netherlands CHF = Switzerland

GBP = United Kingdom (Great Britian)

The **Date Scheduled** field sets the effective date for the batch. For recurring batches, this effective date will establish the first time that a batch is automatically processed. The customer can type in the date or use the calendar icon to select the date.

The **Frequency** field allows the customer to select how often they want the batch to process. The options are once, daily, weekly, every two weeks, monthly, end of month, quarterly, semi-annually and annually.

The **Date Scheduled Process** field will allow the customer to select how to process the batch when the effective date falls on a weekend or holiday.

The **Date Expire** field determines when a recurring batch will expire and no longer automatically process. A batch with a one time occurrence will not have an expiration date. The customer can type in the date or use the calendar icon to select the date. This is not a required field.

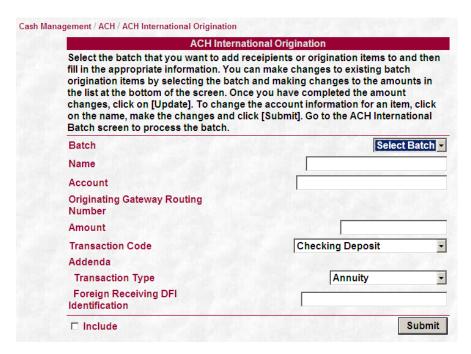
The **Build Summary** field will allow the batch to be sent in a summary format that would interface one debit or one credit per batch to the account. If this field is not selected, the batch will be submitted in a detailed format. The detail format will generate an entry for each item in the ACH Batch.

The customer can click [Submit] to save the batch. It will be added to the list of batches at the bottom of the screen. Once the batch is saved, it can be processed immediately or at a later date.

The disclosure text for the ACH International Batch screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH International Batch*.

ACH International Origination

This screen will allow customer to set up recipient information for the international batches they have set up.



The **Batch** field allows the customer to select the batch they want to add to or edit from a drop down box.

The **Name** field is where the customer would enter the individual or company that will be the recipient of this entry.

The **Account** field is for the recipient account number. The customer can enter in an account number consisting of numeric characters 0-9 and alpha characters A-Z.

The **Originating Gateway Routing Number** field displays the financial institution routing number of the ISO Country Destination that was created in the international batch.

091050234 = Canada 091050700 = Mexico

091050386 = Austria 091050399 = Germany

091050409 = Netherlands 091050412 = Switzerland

091050373 = United Kingdom (Great Britian)

Enter the amount in the **Amount** field.

The **Transaction Code** field determines what type of transaction this will be, deposits or withdrawals.

The **Addenda Transaction Type** field allows the customer to pick from the following options: Annuity, Business/Commercial, Deposit, Loan, Miscellaneous, Mortgage, Pension, Rent/Lease, Salary/Payroll and Tax.

The **Foreign Receiving DFI Identification** field is used to identify the foreign RDFI International entry. This entry will be a unique format by country can be up to 11 characters.

The **Include** box will default in as check marked, which means this item will be included in the batch. If the customer removes the check mark, the item will not be included in the batch.

Once they have all of the recipient information entered the customer would click [Submit] to save any changes. The recipient information will be saved at the bottom of the screen.

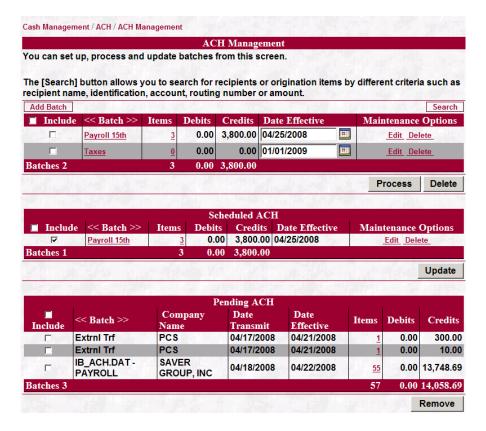
Similar to the ACH Origination screen, the customer will be able to alter recipient amounts and include and remove them from batches quickly at the bottom of the screen. To alter the recipient information, the customer would click on the recipient to bring their information back up to the top of the screen.

When the customer has all of the information for the batch set up, they would return to *Cash Management>ACH>ACH International Batch*. On the bottom of the screen they would click on their batch and populate all of the batch fields with the information and click on [Process]. The processing of the batch will be affected by the risk limits that the bank has set up for the customer. If the customer exceeds the limits they will receive an error message and will not be able to process the batch. If the bank has allowed them to exceed the limits they have set up they will receive a warning message. The batch will be processed and the bank will receive a mail message advising that the customer has exceeded their limit.

The disclosure text for ACH International Origination can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH International Origination*.

ACH Management

This feature allows a customer to perform all of the ACH steps from one screen.



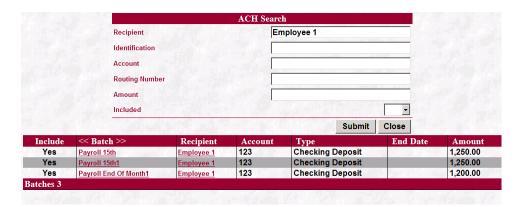
The **Add Batch** button allows the customer to access the ACH Batch screen. The **Include** check boxes allow the customer to select or deselect the batches in the upper portion of the screen. This makes it possible for the customer to process or delete multiple batches at the same time. The Date Effective must be populated prior to processing the batch. If the customer clicks [Delete] it will delete the batch and all of the origination items tied to it.

By clicking on the Batch Name the customer will be taken to the ACH Origination screen where they can edit or delete recipient information. If the customer clicks on the number of Items in the batch they will be taken to the ACH Detail screen.

The **Edit** link will display the **ACH Batch** screen and will allow the customer to edit their batch information. By clicking on [Close] the batch will be updated and the customer will be taken back to the ACH Management screen.

The **Delete** link will allow the customer to delete the batch. The customer will receive a validation screen before the batch is deleted.

The Search link can be used to search for specific recipient information. Once the customer clicks the link they will be able to enter in one or more search criteria and click [Submit]. The customer will get a list of the batches that the recipient is tied to.



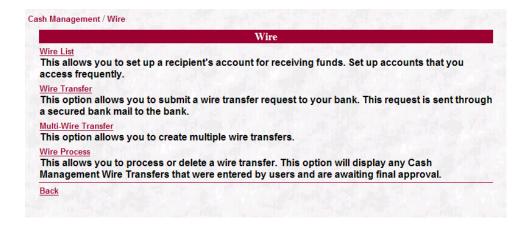
The customer can click on the batch name to go to the ACH Batch screen or click on the recipients name to go to the ACH Origination screen.

The Scheduled ACH and Pending ACH sections function as they do on the ACH Process screen. The Scheduled section shows the future dated batches and the customer can remove them from processing. The Pending section will show all of the batches that will be released to the bank. The customer will be able to remove them before the bank receives them.

The columns on the ACH Management screen can be sorted if the customer clicks on the heading titles.

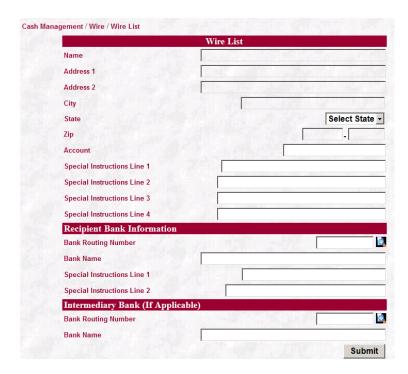
The disclosure text for the ACH Management screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management ACH Management*.

Wire

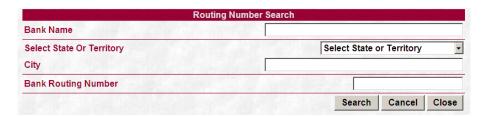


Wire List

This screen will allow the customer to input Wire Transfer recipient information.

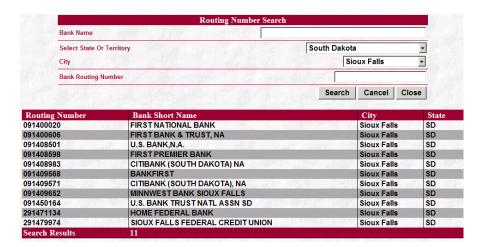


The customer would enter the name, address, city, state, zip code, account number and any special instructions for the wire recipient. Special characters are allowing in the special instructions fields. In the Recipient Bank Information the customer would enter in the recipients' bank routing number or they can use the routing number search icon.



Any combination of the search fields can be used in conjunction with each other to narrow the search for a routing number. If the search results exceed 100 hits the customer will be prompted to narrow their search by adding more criteria. [Cancel] clears the search screen allowing the customer to start over and [Close] will return the customer to the Wire List screen.

Once the customer has their search results they can click on one of the routing numbers and it will populate this bank information on the Wire List screen and the search screen will close.

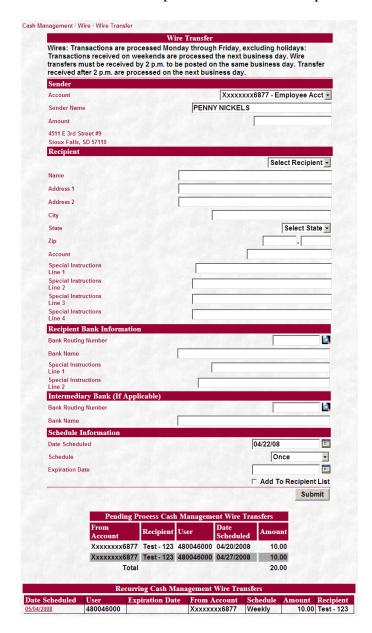


If the recipient requires intermediary bank information, that can be filled out at the bottom of the screen. The customer can use the search function for the routing number in this section as well.

After all of the information is entered the customer can click [Submit] to save this recipient. A list of recipients will be displayed at the bottom of the screen. If the customer needs to change any recipient information or delete a recipient they would click on the name under the Recipient column.

Wire Transfer

This screen allows a customer to set up Wire transactions for processing.



The customer would select the account that they are wiring the funds from in the Account drop down box. The Sender Name will default in but the customer can change it. The Amount field would be the amount that the customer wants to wire to the recipient.

Under the Recipient information the customer can set up new recipient information or select recipients from the drop down box. If a recipient is selected it will pull in the information that was set up on the Wire List screen.

If the customer is entering new recipient information and they check the Add to Recipient List box at the bottom of the screen, the new recipient information will be saved for future use and will display on the bottom of the Wire List screen. If the customer is setting up the recipient information from this screen they will have access to the Routing Number Search icons that they had on the Wire List screen.

An Intermediary Bank is not always required and generally only needs to be populated if the recipient specifies the intermediary information.

In the Date Scheduled field the customer will enter the date they want the wire transfer to occur on. The Schedule drop down box allows the customer to select the frequency of this wire transfer. If the batch is set up with a recurring frequency the customer can also set up an Expiration Date for the batch.

Once the information is set up they would click on [Submit]. If the wire is scheduled for the current date it will display at the bottom of the screen in the pending table. If it is a future dated or recurring wire it will show in the recurring section.



By clicking on the date listed under the Date Schedule column the customer would have the option to edit or delete the wire. Changes are only allowed to transfers scheduled for a future date.

If the wire transfer is recurring, the Date Schedule will advance automatically on the list at the bottom of the screen.

If the wire transfer list displays "******" in the Date Schedule, the wire transfer was created with an invalid or closed account or the transfer has expired. In all conditions this wire transfer cannot be edited the only option would be to delete this wire transfer.

The disclosure text for the Wire Transfers screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management Wire Transfer*.

Multi-Wire Transfer

This feature allows the customer to set up multiple wire transfers at one time. All of the customers wire recipients will display.



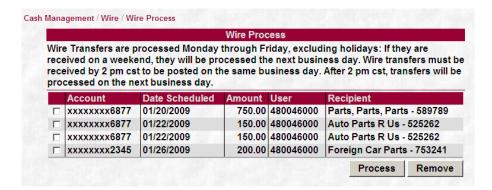
From this screen the customer would place a check mark next to the recipients that they want to send wires to. Under the Payment Date they can type in the date or use the calendar icon. Then they would choose the account they want the wire to come out of and enter in the amount of the wire. When all wires are setup, the customer can click [Submit] and they will receive a confirmation message



The disclosure text for the Wire Process screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management Multi Wire*.

Wire Process

The Cash Management Wire Process screen displays both current and future dated Wire Transfers that were submitted and are waiting to be processed.



To process the wires the customer or user will need to place a check mark in the box next to the account number and then click on the [Process] button. They will get a validation screen.



If they click [No] the wires will not be processed and the customer will go back to the Wire Process screen and see the following message:



If they click [Yes] they will get a confirmation screen with the details and a confirmation for each wire that was processed.



Once a wire is processed you will receive a Bank Mail message. Any wires not processed or removed will remain listed on the Wire Process screen until a decision is made on them.

If the customer wants to remove the wire from the process screen they can click on [Remove]. They will get a validation screen:



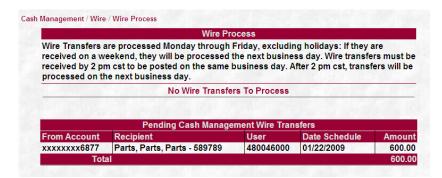
If they click [No] they will be taken back to the process screen and their wire will still be there to process.

If they click [Yes] they will be taken back to the process screen and see a confirmation for the wire being removed.



Wire Transfer File

If you have it set up to receive the wires through a transfer file, once a wire transfer is processed it appears in the Pending section on the Wire Process screen.



The wire transfer will remain in the pending section until the Date Scheduled. Once you have requested the IBWIRE.DAT file it would drop off this screen.

If it is a recurring wire transfer once you have requested the IBWIRE.DAT file the wires would appear at the top of the screen waiting to be processed for the next Date Scheduled.

If the customer clicks [Remove] instead of [Process] for a recurring wire it will only remove the wire from dropping the next time you request your IBWIRE.DAT file. It will change the Date Scheduled to the next recurring date. If the customer wants to delete a recurring wire they would have to do this on the Wire Transfer screen.

Wire Risk Limits

If the customer or user is trying to process the wire and it is over the limit that was set up for them they will receive an error message and will not be able to process the batch.

```
ERROR: Amount Exceeds Bank Risk Limit, Parts, Parts, Parts - 589789 - 750.00
ERROR: Amount Exceeds Bank Risk Limit, Auto Parts R Us - 525262 - 150.00
ERROR: Amount Exceeds Bank Risk Limit, Foreign Car Parts - 753241 - 200.00
0 Wire Transfers Processed
```

If you allow a customer to exceed their limits, they will receive a warning message. The batch would be processed and you would receive a bank mail alerting you that the customer has exceeded their established limit.

```
WARNING: Amount Exceeds Bank Risk Limit, Parts, Parts, Parts - 589789 - 750.00 WARNING: Amount Exceeds Bank Risk Limit, Auto Parts R Us - 525262 - 150.00 WARNING: Amount Exceeds Bank Risk Limit, Foreign Car Parts - 753241 - 200.00 Wire Transfer Process
```

The disclosure text for the Wire Process screen can be set up in Maintenance > Disclosures > Cash Management Wire Process on the bank side.

Positive Pay

Positive Pay Positive Pay Import This allows you to import a Positive Pay import file. Daily Positive Pay is used in conjunction with standard bank account reconciliation services. Positive Pay Exceptions This allows you to process Positive Pay exceptions and send your decision to your bank using the internet. Back

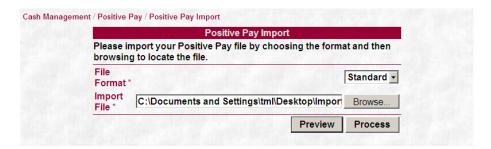
Daily Positive Pay is used in conjunction with standard bank account reconciliation services.

- The customer can use accounting and database software to send you a positive pay file that lists all the checks written against their account, since the last issue file. That file would include a record of each check's issue date, amount, check number and account.
- When a check is presented for payment, you can compare it against the positive pay file. Any discrepancies in a check's information trigger a flag.
- You can notify the customer on the discrepancy and ask them to verify the authenticity of that check.

Positive Pay Import

**This feature is for <u>Vision</u> banks that have contracted for Account Reconciliation.

The Positive Pay Import feature will allow customers to import their list of checks into Internet Banking.



In the File Format the customer will select their file format. Then they would click on [Browse] to locate their file. Once they locate the file they have two options. They can click [Process] to import the file or they can click [Preview] to see all of the information in the file.



From this preview screen they can click [Back] which will return them to the Import screen. If they click [Process] they will get a confirmation screen.



There is a View Detail link on the confirmation screen that the customer can click on to see the detail of the file. When the click [Back] it will take them to the import screen.

Standard Issue File Format:

Account number, check number, date, amount, processing code, and payee name. Date field needs to be in MMDDYY format and valid processing codes are surrounded by quotation marks and are as follows: "" for none, "I" for Issue, "R" for Remove, "C" for Change, and "V" for Void. A processing code of "" will be read as Issue.

Example:

The account number is 24984, check number 1540, date is 4/15/03, amount of \$56.00, processing code is Issue and the payee is ABC Construction. So the customer would set up the file as:

24984 1540 041503 56.00 "I" "ABC Construction"

The disclosure text for the Positive Pay Import screen can be set up in *Maintenance > Disclosures > Positive Pay Import* on the bank side.

Positive Pay Exceptions

**This feature is for <u>Vision</u> banks that have contracted for Account Reconciliation.

The Positive Pay Exceptions review option will provide users with an interactive view of any positive pay exception items identified each business day. Exceptions will reflect the Account, Check number, Date Posted, Amount, Exception Reason and Approved column. The default will come in as a "Yes". The customer will have the option to indicate "Yes" or "No" for payment of the check. Items not approved for payment (marked as "No") will be returned as fraudulent by the bank. The exception reasons are Multiple Cleared, Cleared Not Issued, Amount Different and No Serial Number.

can update your information. Imported On 08/17/2005					
Account	Check			Reason	Approve
405585 [F] [B]	4567890	01/31/2006	13.22	Amount Different	Yes
405585 [F] [B]	4567890	12/29/2005	13.22	Amount Different	Yes
405585 [F]	4567890	03/08/2006	13.22	Amount Different	Yes
405585 [F] [B]	4567890	02/15/2006	13.22	Amount Different	Yes
405585 [F]	4567890	02/10/2006	13.22	Amount Different	Yes
405585 [F] [B]	4567890	01/05/2006	13.22	Amount Different	Yes
405585 [F]	4567890	01/08/2006	13.22	Amount Different	Yes
405585 [F]	4567890	01/23/2006	13.22	Amount	Yes -

Any items marked as "No" and then submitted will automatically generate a bank mail message for you to review. The items that are marked as "Yes" will remain on the Positive Pay Exception screen until the next days IBPP.DAT file is processed. This will allow customers to return back to the Positive Pay Exceptions screen to make additional approval changes. An "Imported On Date" is displayed on the Positive Pay Exceptions screen to assist customers in knowing what day's exceptions they are viewing.

The disclosure text for the Positive Pay Exceptions can be set up in Maintenance > Disclosures > Positive Pay Exceptions on the bank side.

Security

Security

Token Enrollment

Use this to request a password security token.

<u>Token Activation</u>
Use this to enter the password security token serial number and activate your token.

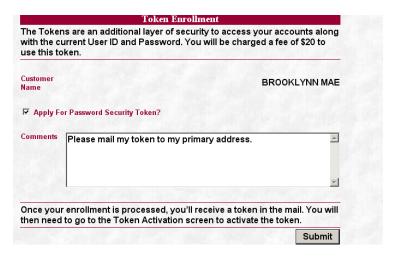
Security Maintenance

Use this to change the Image/Phrase or Questions/Answers for login authentication

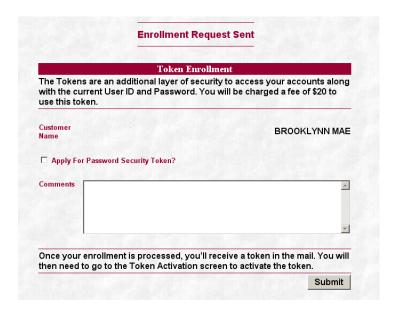
<u>Change Password</u>
Use this to change your password as often as you want and as often as the bank will allow in order to grant you access to the various internet banking features.

Token Enrollment

The Token Enrollment screen allows Cash Management customers to sign up or request a multifactor password security token. The request will generate a bank mail message.



Once the customer has entered in their information and they click [Submit] they will receive a confirmation message.



The disclosure text for the Token Enrollment screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management>Security>Token Enrollment(Top)* and *Token Enrollment(Bottom)*.

Token Activation

The Token Activation screen will allow a Cash Management customer to activate a token for their users. Once the token is activated the user will be required to use it to access Internet Banking.

If a Cash Management user is set up as a **Security Administrator** they will be able to activate tokens for other Cash Management users. If they are not the administrator the User ID field will default in their user name only.



Once the chose the user from the drop down box they would enter the serial number from the back of the token. They will not need to enter any dashes just the number. The Token Password is generated when they press on the token button and this would be entered in the next field. Then the customer or user would select the account that the token charge would be applied to and click [Submit].



**Note: Once a token is activated the Token Fee will be generated for that customer the next time a transfer file is requested. If your bank is not charging a fee for the token, the Charge Account field will not display.

The next screen will display the Host Validation Code. This code needs to match the 4 digit code that would display on the token when they press the button again.



The disclosure text for the Token Activation screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management>Security>Token Activation*.

Token Login

If you are utilizing tokens for the multifactor authentication the next screen that the customer will see after they enter their User ID is the password screen and they will be prompted to enter their token password here.



After they enter their password they would need to enter their token password. They can get this by pushing the button on their token. After they enter this on the screen and click [Continue] the next screen will display their host response code. This code must match what shows on their token after they push the button a second time.



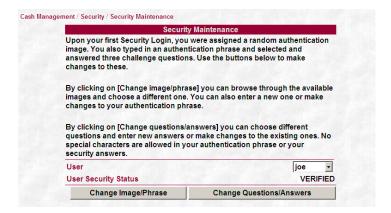
If they match and the customer clicks on [Login] they will then be taken into Internet Banking. If the codes do not match they can click on [Cancel] and they will be taken back to the login screen.

The disclosures for the token screens can be set up on the bank side under *Maintenance>Disclosures > Token Login*.

Security Maintenance

Cash Management Users can use this screen if they want to change the image, phrase and/or challenge questions and answers they set up when the initially logged into Internet Banking.

If a Cash Management user is set up as a **Security Administrator** they will be able to change these options for other Cash Management users. If they are not the administrator the User ID field will default in their user name only.

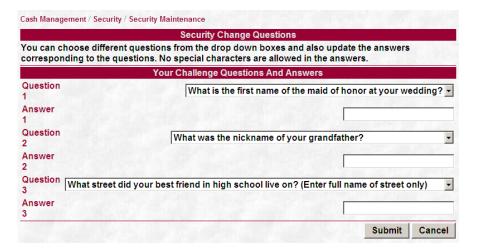


By clicking [Change Image/Phrase], the user will see their current image and authentication phrase. They can then search through over 38,000 RSA's images to select a different image.



The Image Saved for Further Review section allows them to save up to four images while searching before deciding on the final image. Once they have their image and/or change their phrase they can click [Submit] to save the changes. The next time the Cash Management user logs into Internet Banking, they will see the new image and/or phrase.

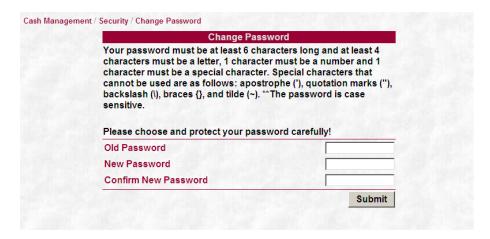
By selecting [Change Questions/Answers], the customer will see the current questions. The customer can make changes to the questions and/or answers and click [Submit] to save the changes. The next time the customer is challenged, they will see the questions they selected.



The disclosure text for the Security Maintenance screens can be set up on the bank side under Maintenance>Disclosures>Cash
Management>Security>Security Maintenance, Security Maintenance Questions and Security Maintenance Images.

Change Password

Cash Management users can use this screen to change their password. The passwords for Cash Management users would have the same requirements as the customer passwords.



The disclosure text for the Security Maintenance screens can be set up on the bank side under *Maintenance>Disclosures>Cash*Management>Security>Change Password.

Miscellaneous

Miscellaneous

Users
This option allows you to set up Cash Management users so they can access options of an original TIN account. Once the Cash Management user is set up, they will use a password and login to access those options.

Allows you to transfer money FROM an account TO another CM account. The Transfer list shows all completed CM transfers, including pending transactions.

Multi-Transfers

Allows you to create multiple transfers of money from a Checking, Savings or Loan (Home Equity) account to a Checking, Savings, Loan or Safe Deposit account. The Transfer list shows all completed transfers, including pending transactions.

Transfer Process

This allows you to process or delete a transfer. This option will display any Cash Management Transfers that were entered by users and are awaiting final approval.

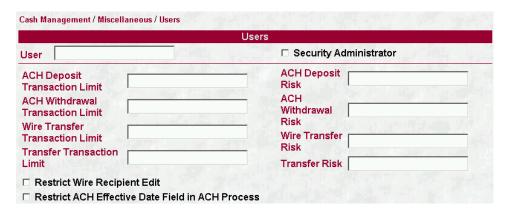
This allows you to request bundled and rolled money orders from the bank. This request is sent through a secured bank mail to the bank.

Import File Format

This option allows you to create, change, or delete alternate file formats for standard import files (such as Positive Pay Import).

Users

The User screen will allow a customer to set up additional users. They can select options that the new user will have access to under their TIN.



In the **User** field the customer would put in the Cash Management users name. This will become part of the User ID for this particular user. This should be set up all in lower case and cannot contain any special characters.

The **Security Administrator** box allows the user to change other Cash Management Users security settings under Cash Management Token Activation and Cash Management Security Maintenance.

In the **ACH Deposit** and **ACH Withdrawal Transaction Limits** the customer will need to enter the maximum dollar amount per each ACH Origination and ACH Import this user will be allowed to set up. If the user exceeds the limit, an error message will display and prohibit them from submitting the data.

In the **Wire Transfer Transaction Limit** the customer can enter the maximum dollar amount this user will be allowed when setting up a wire transfer. If the user exceeds this limit, an error message will display and prohibit them from submitting the wire transfer.

In the **Transfer Transaction Limit** field the customer can enter the maximum dollar amount this user will be allowed when setting up an account transfer. If the user exceeds this limit, an error message will display and prohibit them from submitting the transfer on the Transfer and Multi-Transfer screen under Cash Management. The transaction limits will not apply to the Transfer and Multi-Transfer screens under Accounts.

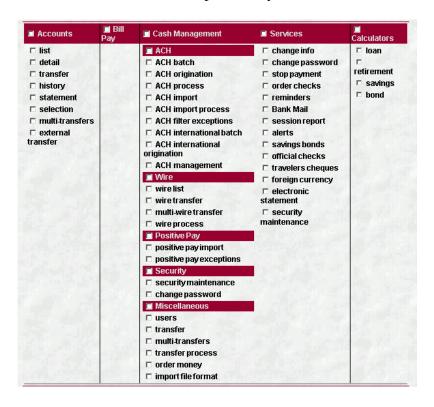
The customer can enter the maximum dollar amount that the user can create per effective date in the **ACH Deposit** and **ACH Withdrawal Risk Limits**. An error message displays if the user exceeds the limit on the ACH Batch and/or ACH Import screens.

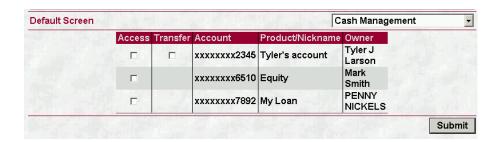
In the **Wire Transfer Risk** field the customer can enter the maximum dollar amount that the user can wire per effective date. An error message displays if the user exceeds the limit on the Wire Transfer screen.

The customer can enter the maximum dollar amount that the user can transfer in the **Transfer Risk** field. An error message will display if the user exceeds the limit on the Transfer and Multi-Transfer screens under Cash Management. The risk limits will not apply to the Transfer and Multi-Transfer screens under Accounts.

The **Restrict Wire Recipient Edit** box will restrict the user from being able to edit the wire recipient, recipient bank information and intermediary bank fields on the Wire Transfer screen.

The **Restrict ACH Effective Date Field In ACH Process** box will restrict the user from being able to edit the date effective field on the ACH Process screen. The next section of the Cash Management User screen allows the customer to select the options the user will have access to. The first box in each column must be marked which will then select all of the options under the header. The customer can then remove the marks next to the options they want to restrict.





The customer will be able to select the screen that will display when the user logs in from the **Default Screen** drop down box. This can be setup specifically for job functions for each Cash Management User. Cash Management will be the default unless it is changed.

The **Account Access** boxes will give the customer the ability to select which accounts can be accessed by the user. The account access and transfer boxes will be defaulted in as not selected.

Once everything is set up for the user the customer will click [Submit] and confirmation and the user's temporary password will display at the top of the screen. This password is not case sensitive and the user will not need to enter the dashes on the initial login.



The user will login with their user name and the customer's user ID. For example if the customer's user ID was 'penny1' the above user would use 'testuser@penny1' as their user ID.

All of the users will show at the bottom of the screen. This allows the customer the ability to change user settings, delete users, reset their login attempts and/or passwords.



Once a user is selected from this list the password aging information will display at the bottom of the screen. The **Last Password Change** is the date the last time the user password is reset or changed. The **Password Locked In** is the date that a password can be changed after the initial user set up or password reset. **Password Expires** is the date that the existing password will expire and the user will be forced to change it. The customer will need to make sure that they are marking the Change Password option under the Cash Management column for each of the users they set up. The **Password Warning** is the date that a warning message will start to display. The parameters you set up on the bank side of Internet Banking under *Maintenance>Customer ID/Password* will determine these dates. A new Cash Management user will have to login for the first time and reset their initial password for these password fields to populate and display on this screen.



The customer will also be able to [Submit] changes, [Delete] a user, [Reset Password] and [Reset Login] attempts.

Cash Management Multifactor Authentication

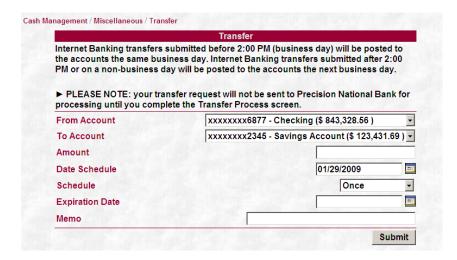
If the bank forces tokens for Cash Management users, the new user will need an active token before they will be allowed to log in.

If the customer goes through the RSA multifactor authentication when they login the Cash Management User will also go through this security feature. Since each user will have their own image, phrase, and challenge questions the customer will need to make sure that they are marking the Security Maintenance option under the Cash Management column for each of the users they set up.

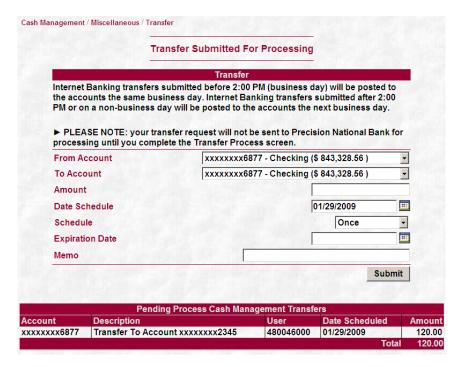
If the user becomes locked out of the RSA multifactor authentication, the customer or user will need to contact you to have this reset on the bank side under *Maintenance>Change Security*.

Transfer

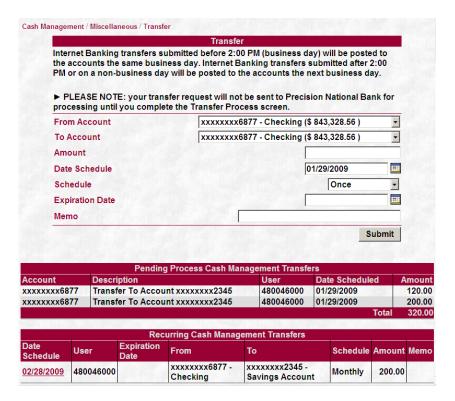
The Cash Management Transfer screen allows customers to have a separation of duties for transfers made by their users. The feature is very similar to the feature under Accounts>Transfer with the main difference being that the transfer is processed on a separate screen.



Once the transfer is set up and the user clicks [Submit] they will get a confirmation message. Transfers scheduled for today's date will appear in the Pending Cash Management Transfer portion of the screen.



Recurring Transfers will display in the Recurring Cash Management Transfers section of the screen. It will also display in the Pending Process Cash Management Transfers section until it is processed. The Date Schedule column will advance automatically after its occurrence.

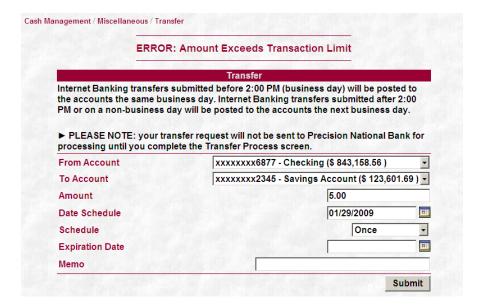


The recurring transfers can be deleted or altered just by clicking on the Date Scheduled under the Recurring Cash Management Transfers section. This will repopulate the transfer information into the fields at the top of the screen so the user can make changes or click [Delete] to remove it.

The Cash Management customer will be able to see all Cash Management Transfers; however, a Cash Management user will only see the pending and recurring transfers for the accounts they have been given access to when they were set up.

Cash Management Transfer Risk Limits

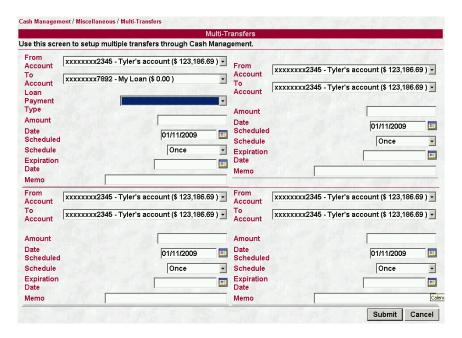
The Transfer screen will check the Risk Limit that was set up for the user. If they exceed their limit they will get an error message and the transfer will not be submitted.



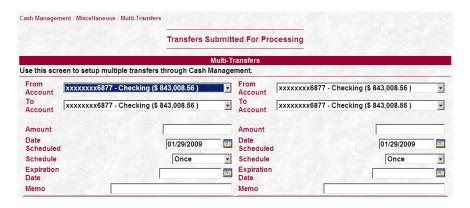
The disclosure text for the Transfer screen can be set up on the bank side under Maintenance>Disclosures>Cash Management> Miscellaneous>Transfer.

Multi-Transfers

The Cash Management Multi-Transfers screen allows customers to have a separation of duties for multi-transfers made by their users. The feature is very similar to the feature under Accounts>Multi-Transfers with the main difference being that the multi-transfers are processed on a separate screen.



Once the Transfers are submitted, a confirmation message will appear at the top of the Multi Transfer screen.



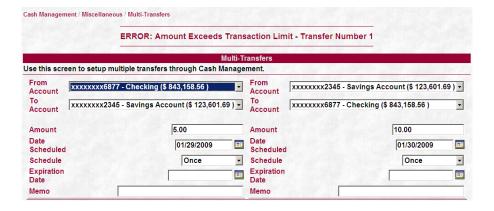
At the bottom of the Multi-Transfer screen the user will be able to see any pending or recurring transfers they have entered on the multi-transfers and transfer screen. It will also display in the Pending Process Cash Management Transfers section until it is processed. If it is a recurring transfer the date that appears under the Date Schedule column will advance automatically after its occurrence.



Transfers that appear in the Recurring Cash Management Transfers list can only be edited or deleted from the *Cash Management>Miscellaneous> Transfer* screen. The Cash Management customer will be able to see all Cash Management Transfers; however, a Cash Management user will only see the pending and recurring transfers for the accounts they have been given access to when they were set up.

Cash Management Transfer Risk Limits

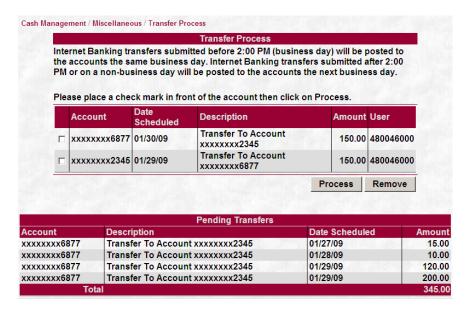
The Multi-Transfers screen will check the Risk Limit that was set up for the user. If they exceed their limit they will get an error message and none of the transfers will be submitted.



The disclosure text for the Multi-Transfers screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management> Miscellaneous>Multi-Transfers*.

Transfer Process

The Cash Management Transfer Process screen will display any Transfers that were entered on the Cash Management Transfer or Cash Management Multi-Transfers screens. The user can complete each transfer by placing a check in the box next to the account number and then clicking either [Process] or [Delete].

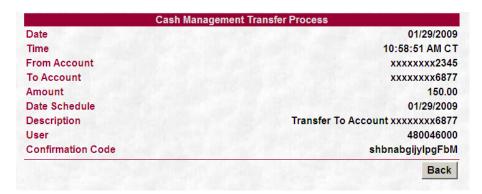


Transfers that have been processed will appear in the Pending Transfers section of this screen. The transfers will remain in the pending section until the Date Scheduled for the transfer to drop in the IBPCS.DAT when it is requested. The Cash Management customer will be able to see all Cash Management Transfers; however, a Cash Management user will only see the pending and recurring transfers for the accounts they have been given access to when they were set up.

Once the user clicks [Process] they will get a validation screen. If they chose [No] they will be taken back to the Transfer Process screen and get a message stating "Transfer Process Canceled".

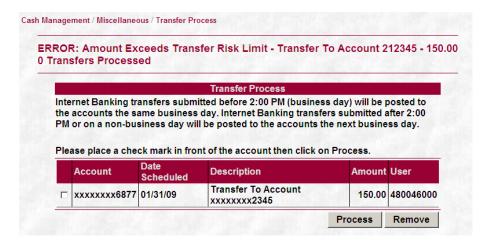


If they chose [Yes] they will get a confirmation screen that will show the details of the transfer.



Cash Management Transfer Risk Limits

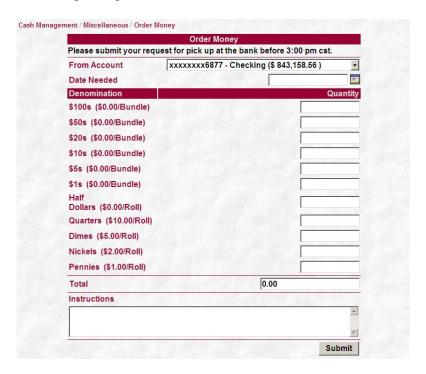
The Transfer Process screen will check the Risk Limit that was set up for the user. If they exceed their limit they will get an error message and the transfer will not be processed.



The disclosure text for the Transfer Process screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management> Miscellaneous>Transfer Process*.

Order Money

This option allows the Cash Management customer to submit a request to order money. You would receive this request through the secure bank mail. The customer can select the account they would like you to debit for this order. They can then enter a date or use the calendar icon to select a date when this order is needed. Then they would enter the amount of Cash or Coin that they need. The screen will automatically calculate the Total of the Order Money that is selected. The Instruction field can be used to specify desired pickup time and location or any other information regarding the order.

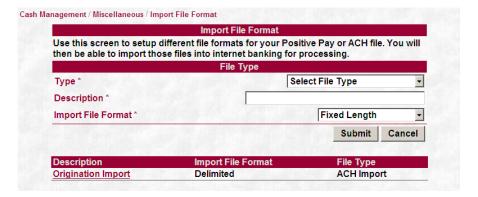


After they have filled out the screen they can click [Submit] and the request will be sent to your bank mail. The customer will see a confirmation screen with the details of their request.

The disclosure text for the Order Money screen can be set up on the bank side under *Maintenance*> *Disclosures*> *Cash Management*> *Miscellaneous*> *Order Money*.

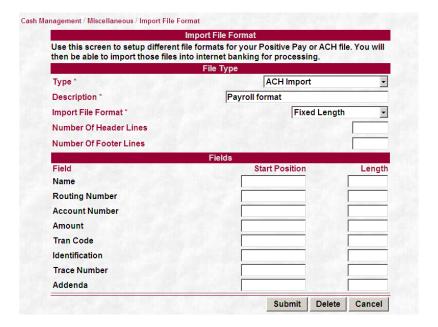
Import File Format

The Import File Format screen allows the Cash Management customer to set up formats that will convert their ACH Import and Positive Pay files into the standard format once they are imported into Internet Banking. They will have the option of setting up delimited or fixed length formats.

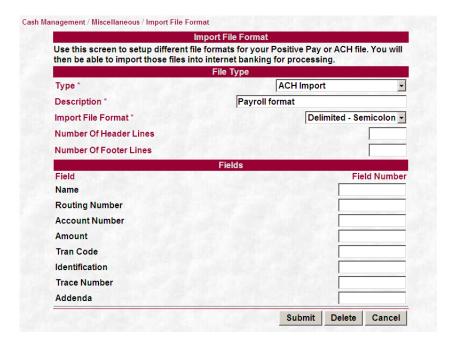


To set up a format the customer would select they type of file they will be importing Positive Pay or ACH Import in the File Type drop down box. Then enter in a name for the format in the Description field. In the Import File Format drop down box they would chose either Fixed Length or one of the Delimited options and click [Submit].

If they chose a fixed length format the next screen will allow them to set the number of header and footer lines and the starting position and length for each field in their file.



If they chose one of the delimited formats the next screen will allow the customer to set the number of header and footer lines. They would then enter in the field number which would indicate where that particular field starts in the file.



After entering all of the information the customer clicks [Submit]. This will save their format at the bottom of the screen where they could access it to make any changes or delete it. Once it has been saved on this screen the customer will also see it in the drop down boxes on the ACH Import and Positive Pay Import screens. **Note: When the customer sets up the file they will be importing into Internet Banking, the following fields must be formatted correctly:

- Date Fields as MM/DD/YY
- Account number as numeric only
- Amount as numeric with two decimal places (55.00)
- Check number as numeric only

The disclosure text for the Import File Format screen can be set up on the bank side under *Maintenance>Disclosures>Cash Management> Miscellaneous>Import File Format*.

Services

When the customer clicks on Services they will see a list of the options they have available and a general description for each.

Services

Change Info

Use this to change your address, phone or fax numbers, email address, and user ID.

Change Password

Use this to change your password as often as you want to allow you unlimited access to the various internet banking features.

Stop Payment

Use this to stop payment on a check you've written or automatic payment that is drawn from your account.

Order Checks

Use this to order more checks for your checking account. This request is sent through secured bank mail to the bank.

Reminders

Use this to build recurring reminders to remember special events, birthdays, anniversaries, etc. On the day specified, the reminder that you create will be sent to you as an e-mail message.

Bank Mail

Use this to confidentially read and respond to mail messages sent from your financial institution.

Session Report

Use this to see detailed information on specific transactions and account information changes. For example, you can verify the transaction date and amount, beginning and ending check numbers and/or accounts, memos, confirmation codes, etc.

Alerts

Use this to monitor end-of-day balances on DDA, Savings and Loan accounts. An alert is sent as an e-mail message when your account reaches a set balance.

Savings Bonds

This option allows you to submit a savings bond request to your bank. This request is sent through secured bank mail to the bank.

Official Checks

Use this to order official checks from your bank. This request is sent through secured bank mail to the bank.

Travelers Cheques

Use this to order travelers cheques from your bank. This request is sent through secured bank mail to the bank.

Foreign Currency

Use this to order foreign currency from your bank. This request is sent through secured bank mail to the bank.

Electronic Statement

Use this to select your accounts for which you wish to receive email notification that your electronic statement is available for you to view in Internet Banking.

Token Enrollment

Use this to request a password security token.

Token Activation

Use this to enter the password security token serial number and activate your token.

Security Maintenance

Use this to change the Image/Phrase or Questions/Answers for login authentication

Mobile Activation

Allows you to enable mobile access to Internet Banking and set up your initial PIN.

Change Mobile Pin

Allows you to change your PIN for your mobile device.

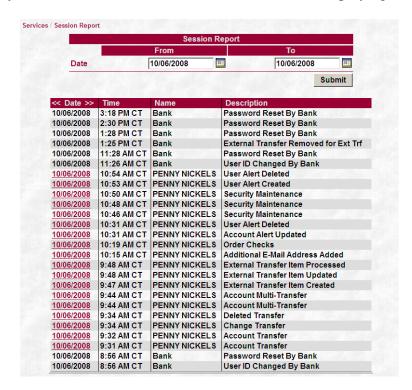
Mobile Security Maintenance

Allows you to set the security questions for your mobile device.

Session Report

This screen will display the transactions and activity the customer has completed within Internet Banking. There is a years worth of activity history.

The customer would enter in a date range in the From and To fields. The activity will display in time order with the most recent transactions displaying first.

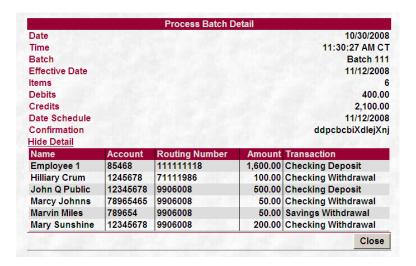


The customer can click on the Date of a specific transaction and pull up additional information or details regarding that item.

If a customer utilizes Cash Management they can see the items in their processed ACH batches from this screen. When they click on the date of a processed ACH Batch, they will see the general details for that batch.

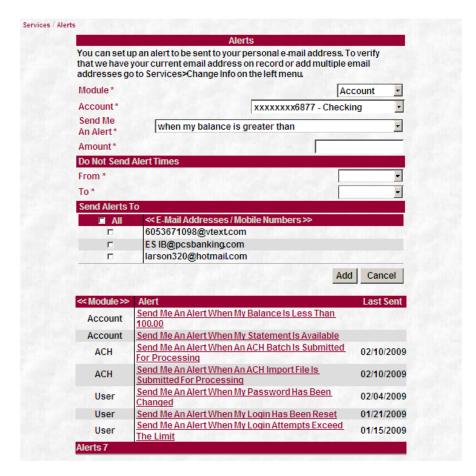


In the lower left hand corner of this screen there is a link labeled <u>View Detail</u>. When they click on this it will display the items. They can click on the <u>Hide Detail</u> link to go back to the original view.



Alerts

This function allows the customer to set up alerts based on different modules. These alerts will be sent to the e-mail address that the customer selects during the set up.



There are five Cash Management alert modules they are ACH, ACH Filter, Positive Pay, CM Transfer and Wire. (due to exceeded amount limit, invalid account number or invalid date).

ACH will allow the customer to monitor batch activity such as when batches are submitted for processing and when batches are processed just to list a few.

ACH Filter will allow the customer to monitor when ACH exceptions are available for review in Internet Banking.

Positive Pay will allow the customer to monitor when exceptions are available for review in Internet Banking.

CM Transfer will allow the customer to monitor each time a Cash Management transfer is submitted for processing or when Cash Management transfers are processed.

Wire will allow the customer to monitor each time a wire is submitted for processing or when a wire is processed.

The disclosure wording for the Alerts screen can be set up on the bank side under *Maintenance>Disclosures>Services>Alerts*.